

## **Privacy Policy and Protection of Personal Information**

### **Mobile applications and websites from Distri & Design**

The term "we" or "us" refers to Distri & Design srl, whose contact details are given at the end of this document.

By submitting your personal data to us, you will be considered to have given your consent - where necessary and relevant - to the disclosures referred to in this Privacy Policy.

We commit to respect your personal data in accordance to this Privacy Policy. The purpose of this Privacy Policy is to enable you to understand how we collect, use and protect your personal data.

### **How do we collect your personal data**

We collect your personal details when you:

- order Sûti products or services;
- answer our requests or ask us questions or requests (texts , emails, forms, surveys, online forms, etc.);
- interact with our mobile applications (by submitting your warranty certificate, using our online services, etc.);
- participate on Sûti's social media pages, such as Facebook or Twitter;
- participate in our events, or in our loyalty or promotional programs;
- provide information to our Customers' Service call centre, our dealers or any third party in connection with the subscription or performance of our products and services.

### **Cookies and hyperlinks**

Our websites and applications use cookies. A cookie is a computer file, stored on your computer's hard drive. Its purpose is to indicate your previous visit to the website. Cookies are, among other things, used in order to personalise our service and our offers.

It is possible to configure your browser to prevent the use and storage of cookies on your computer and/or to ask you each time you visit a site to enable cookies. You can also delete at any time cookies that have been reactivated.

Please note, however, that disabling cookies globally may result in malfunctions on our websites and applications.

Our websites and applications can include links to other websites. As we cannot control these websites, we cannot be held responsible for the availability of these websites.

We cannot assume any responsibility for the content, advertising, products, services or any other material available on or from these websites. In addition, we shall not be liable for any damages or losses, actual or alleged, arising out of or in connection with the use of or reliance on the content, goods or services available on these websites.

## **Use of your personal data**

We use your personal data to process your orders, to answer your requests, to manage invoices, to manage warranties and after-sale service, to keep track of products traceability or to strengthen or personalize communication, in particular through newsletters or emails that you expressly agree to receive. We shall not use your personal data for purposes other than those set out in this paragraph.

Unless if you have expressly given your consent, we shall never communicate nor disclose your personal data to any third party, except from:

- companies or people who carry out, either on our behalf or independently, certain services such as the processing of credit card payment or the logistics and/or the transport of products notably;
- the company or the person who would acquire our business, in whole or in part;
- judicial authorities who would require access to it.

Third parties who receive information in accordance with this document shall not use your personal data for purposes other than those we have agreed with them and which have been indicated to you. Your data and other information are kept by us and are accessible to you at any time and free of charge, upon simple request and without any justification, at the address and contact details given at the end of this document.

You have the right to demand any modification, correction or deletion of your personal data from our data base, as well as the immediate cessation of all receipt of emails and other communications from us.

We shall implement technical and organisational measures to guarantee an adequate security level in order to protect the confidentiality of your data, and we shall inform you of any personal data breach of which we are aware.

## **Data transfer**

We shall ensure that the transfer of any personal data is carried out in accordance with applicable laws and regulations.

However, every user of our mobile applications declare that they accept the characteristics and limitations of the Internet, of which they acknowledge having a perfect knowledge of the nature, and notably its non-secure nature. It is therefore the responsibility of each user to take all appropriate measures to protect their own data and/or software against the risks of intrusion or contamination by viruses, and to make the necessary backups.

## **Retention of your personal data**

We may retain certain personal data for a period of time necessary for the proper management of your file as a prospect or customer.

## **Security of your personal data**

Your personal information is important to us and we shall therefore ensure an adequate level of protection. For example, only authorized employees and collaborators shall have access to the information for the sole purpose of developing and improving our services and products.

DISTRI & DESIGN SRL  
Bushaye 279 | 4880 Aubel | Belgium

We however remind you that, despite our commitment to ensure an adequate level of protection with regards to the privacy of your personal data, no security system can prevent potential security breaches, particularly due to the characteristics and limitations of the Internet.

### **Modifications to this Privacy Policy**

We may make changes to this Privacy Policy. If we make any change to this Privacy Policy and to the way we use your personal data, we will post those modifications on our website and endeavour to inform you of any significant change.

### **Company details:**

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